## Goal 1: Develop a One Stop System

- At the beginning of October, three additional Area Agencies on Aging (AAAs) began using the No Wrong Door (NWD) Tools technology and joined as lead ADRC sites in their communities.

- Several grants were recently awarded to Virginia providing collaborative opportunities for the CILs and AAAs:
    - The AAAs have been designated as Local Contact Agencies (LCAs) for nursing facilities implementing MDS 3.0 Section Q.
    - Grant monies will enable the remaining AAAs to come onto the NWD Tools technology and provide statewide coverage of ADRC in Virginia.
    - The CILs are providing person-centered training to the LCAs. Both CILS and the AAAs will continue to serve as Transition Coordination Providers (TCPs).

- VDA and DMAS worked in partnership with AAAs, CILs, and nursing facility associations to launch new Medicaid regulations (MDS 3.0, Section Q) that support individuals interested in transitioning from the facility back to the community.  Collaboratively, this workgroup of providers serving older adults and adults with disabilities established a statewide protocol that uses NWD/ADRCs as the Single Point of Entry for the Medicaid-funded and private-pay transition process in Virginia, leveraging the strengths of both the CILs and AAAs working together to coordinate services related to transition planning.

- VDA co-facilitated a statewide webinar training for the new network of Local Contact Agencies (LCAs) and met with Nursing Facilities that are members of the regulatory committee with VHCA to discuss the new protocol under Section Q.

- Another grant will develop state standards for Options Counseling (OC) that will subsequently influence the development of national standards. Seven ADRCs are partnering with seven CILs and co-employing an "Options Counseling Specialist." VDA is working with the Partnership for People with Disabilities who have hired Julie Stanley as a consultant to help facilitate development of OC standards. A Work Group was formed that includes members of all stakeholder groups from the Aging and Disability communities. Members from the AAAs, the CILs, and Resource Teams for Goal 1 and Goal 2 for STG are participating. The first meeting was held on November 8th.

- The information and referral enhancement to the NWD Tools technology is in the final design phase and nearing completion. The enhancement will streamline utilization, incorporate new definitions and service standards and promote inclusion of individuals with disabilities, to enhance reporting capabilities and better identify gaps in services. Earlier in the year universal definitions were developed to reflect these changes and Service Standards were revised and implemented and initial training was provided.

- An Access Database has been built and is being tested. It will interface with the NWD system to enhance individual agency reporting capabilities.

- A reporting interface is being developed for CILs to accommodate state and Federal reporting requirements. It is in the final design phase.


## Goal 2: Increase Choice and Control

- The Goal 2 Resource Team met with Suzanne Crisp, evaluator from Thomson Reuters, in October to discuss progress.

- Respective agencies continued PCT, ISP, and SIS training.

- Goal 2 Team supported trainers and mentor-trainers as trainers continue to provide training and as mentor trainers continue to develop the cadre of trainers.

- The CD services workgroup met for a planning meeting. The leader of this workgroup has been reassigned so progress has temporarily halted until a new leader is identified.

- The policy and regulations workgroup continues its regulatory review.

- With leadership from VDA, Goal 2 members began work on the Options Counseling grant, which was awarded to VDA. This is an outgrowth of the time spent learning about issues and collaborating with VDA to address issues that affect older adults (an area that we targeted this year).

- The self direction documents were compiled and comments and suggestions were incorporated. The "Guide" will be made available after final editing and printing.

- The Resource Bank materials are being reviewed and revised.

## <u>Goal 4: Modernize Information Technology Systems</u>

- The loss of the IT project manager has had a significant impact on the development of the IDOLS and CIMRS.

- IDOLS is currently being project managed by DBHDS staff. Additional development staff have been brought in.

- Deployment of IDOLS is expected by late Spring/early Summer.

- CIMRS is currently on hold. There is a dearth of available IT resources and concerns about ongoing funding.

- Meetings will be held in December to determine whether Virginia can proceed with development of CIMRS.